

Virtual Workspace Services Portal

Omnissa Horizon Client installation guide for personal devices

What do I need to know?

If you are using a corporate-owned device to connect, you do not need to make any changes.

If you are using a personal device to connect, you will need to install Omnissa Horizon Client software on your device. Note - if you already have Omnissa Horizon Client installed on your personal device please continue to follow these instructions to make you are using the latest version of the Omnissa Horizon Client for your personal device.

What do I need to do?

If you are using a corporate-managed device to connect, you do not need to make any changes.

If you are using a personal device to connect, you will need to install Omnissa Horizon Client software on your device to connect by following these steps:

1. Identify your operating system.
2. Uninstall any previously existing versions of Omnissa Horizon Client that are installed on your device.
3. Download Omnissa Horizon Client software for your device.
4. Install Omnissa Horizon Client software on your device.
5. Choose your browser.
6. Connect to the portal URL to launch your virtual desktop.

IMPORTANT: The following step-by-step guides only apply to personal or vendor-owned Devices

Identify your device Operating System (OS) and download and Install Software.

Select the appropriate operating system for your device this will take you to further installation instructions located within this document.

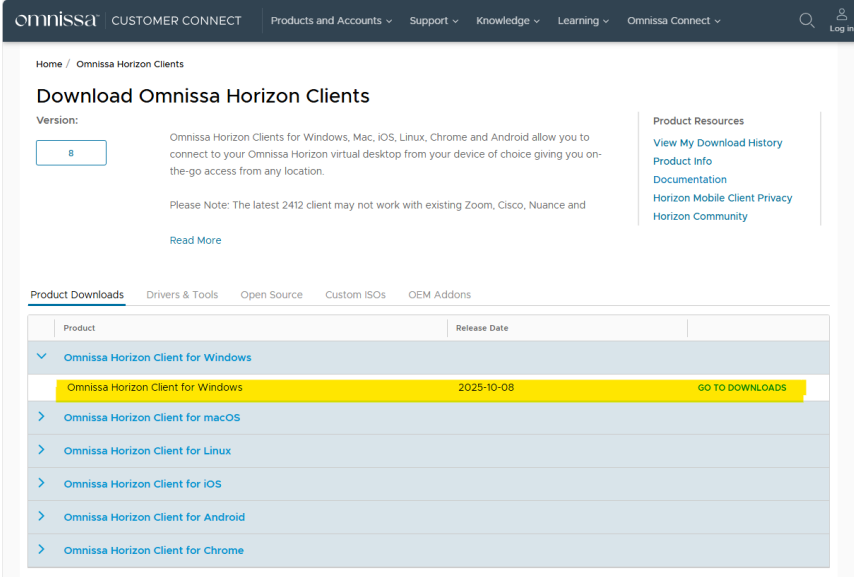
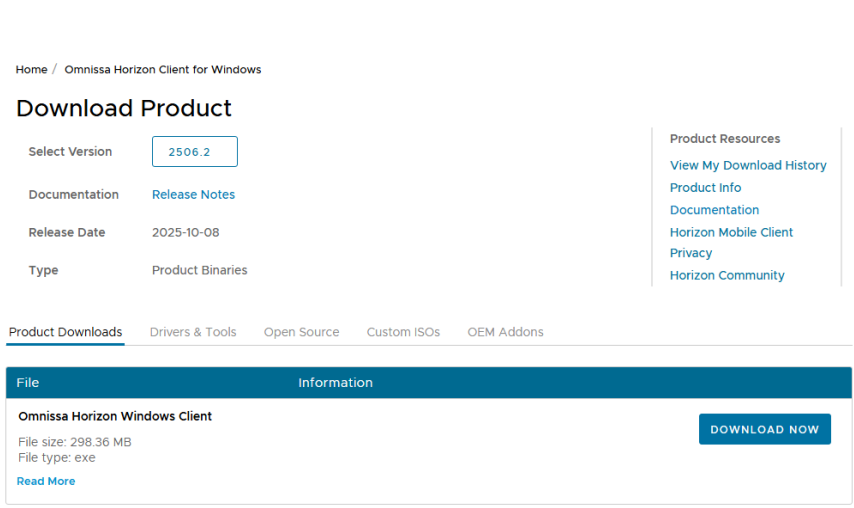
[Microsoft Windows](#)

[Apple macOS](#)

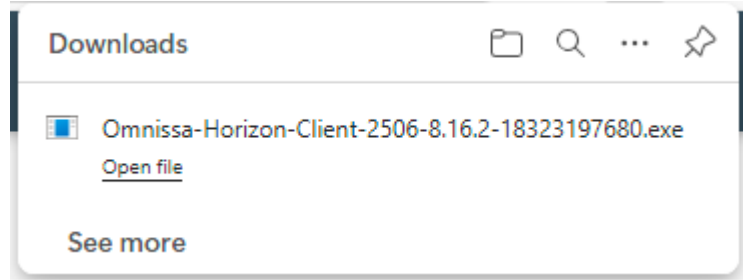
[ChromeOS](#)

[Apple iOS / iPad OS](#)

Windows - Installing Omnissa Horizon Client

<p>1. On your personal device, open the Omnissa Horizon Client download link in your default web browser.</p>	<p>https://customerconnect.omnissa.com/downloads/info/slug/desktop_end_user_computing/omnissa_horizon_clients/8</p>
<p>2. Go to the Omnissa Horizon Client for Windows section and click on GO TO DOWNLOAD</p>	 <p>The screenshot shows the 'Download Omnissa Horizon Clients' page on the Omnissa Customer Connect website. The page includes a navigation bar with 'omnissa CUSTOMER CONNECT' and various menu items like 'Products and Accounts', 'Support', 'Knowledge', 'Learning', and 'Omnissa Connect'. The main content area features a 'Download Omnissa Horizon Clients' section with a 'Version:' dropdown set to '8'. Below this, there is a table of product downloads. The table has columns for 'Product' and 'Release Date'. The 'Omnissa Horizon Client for Windows' entry is highlighted in yellow, and a 'GO TO DOWNLOADS' button is visible next to it. Other entries include 'Omnissa Horizon Client for macOS', 'Omnissa Horizon Client for Linux', 'Omnissa Horizon Client for iOS', 'Omnissa Horizon Client for Android', and 'Omnissa Horizon Client for Chrome'. A 'Product Resources' sidebar is also visible on the right.</p>
<p>3. Click on DOWNLOAD NOW</p>	 <p>The screenshot shows the 'Download Product' page for the 'Omnissa Horizon Windows Client' on the Omnissa Customer Connect website. The page includes a navigation bar with 'omnissa CUSTOMER CONNECT' and various menu items. The main content area features a 'Download Product' section with a 'Select Version' dropdown set to '2506.2'. Below this, there is a table of product details. The table has columns for 'Documentation', 'Release Date', and 'Type'. The 'Omnissa Horizon Windows Client' entry is highlighted in blue, and a 'DOWNLOAD NOW' button is visible next to it. Other entries include 'Documentation', 'Release Date', and 'Type'. A 'Product Resources' sidebar is also visible on the right.</p>

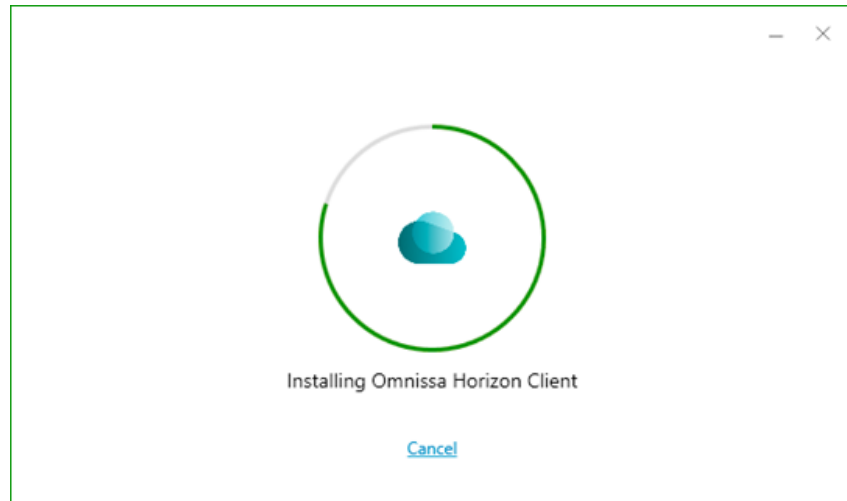
4. Once downloaded
Click Open
(Microsoft Edge)



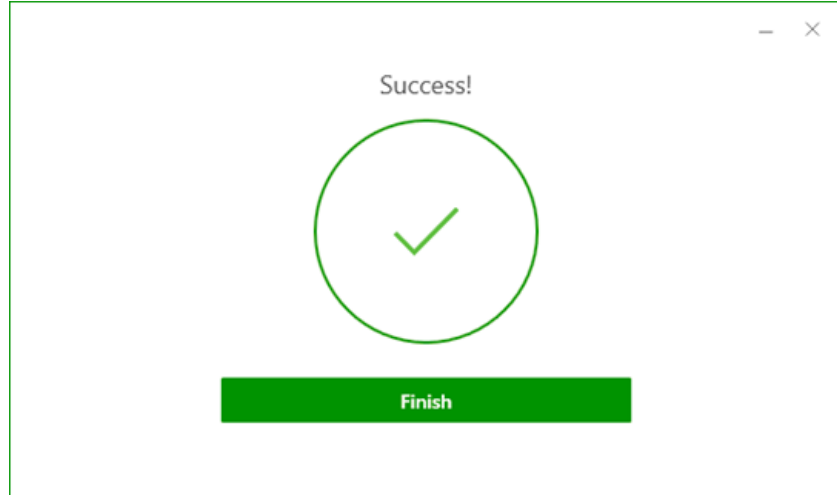
5. Click Agree &
Install



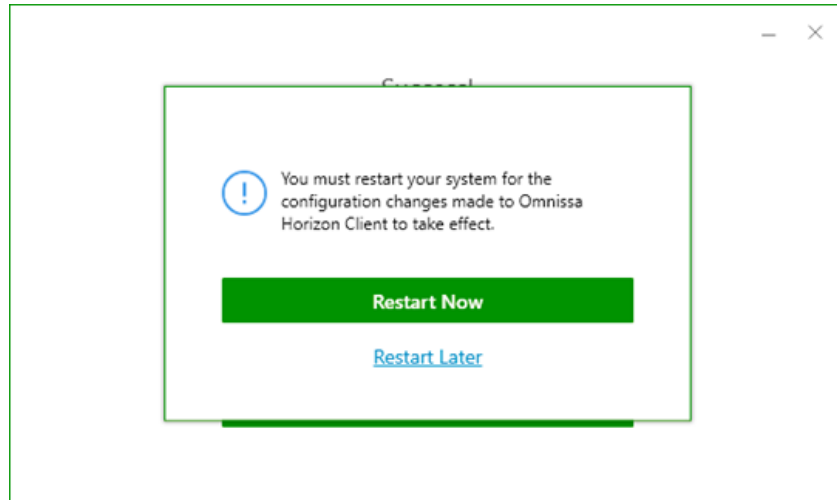
6. Installing



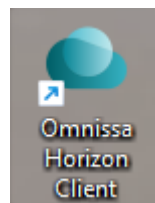
7. Click Finish



8. Click Restart Now



9. Once the Omnissa Horizon Client is installed, you are ready to connect to the Portal.



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Apple macOS – Installing Omnissa Horizon Client

1. On your personal device, open the [Omnissa Client download link](#) in your default web browser

https://customerconnect.omnissa.com/downloads/info/slug/desktop_end_user_computing/omnissa_horizon_clients/8

2. Go to the Omnissa Horizon Client for Mac section and click on GO TO DOWNLOAD

The screenshot shows the 'Download Omnissa Horizon Clients' page. At the top, there's a navigation bar with 'omnissa CUSTOMER CONNECT' and various menu items. Below that, the page title is 'Download Omnissa Horizon Clients'. A 'Version:' dropdown is set to '8'. A paragraph explains that these clients allow connection to an Omnissa Horizon virtual desktop. A 'Please Note' section mentions that the latest 2412 client may not work with existing Zoom, Cisco, Nuance and other applications. A 'Read More' link is provided. On the right, there are 'Product Resources' including 'View My Download History', 'Product Info', 'Documentation', 'Horizon Mobile Client Privacy', and 'Horizon Community'. Below this is a 'Product Downloads' section with a table listing products and their release dates. The 'Omnissa Horizon Client for macOS' row is highlighted in yellow and has a 'GO TO DOWNLOADS' button.

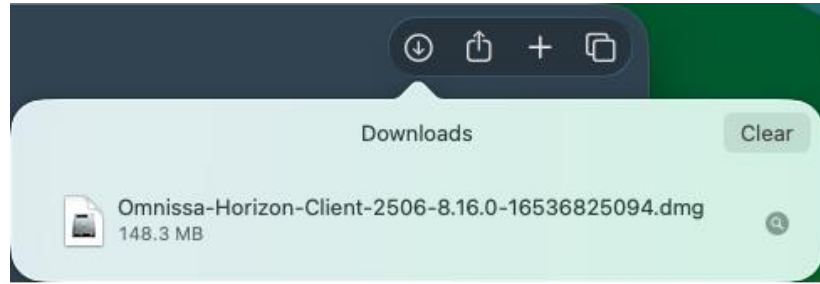
Product	Release Date	
> Omnissa Horizon Client for Windows		
> Omnissa Horizon Client for macOS		
Omnissa Horizon Client for macOS	2025-07-31	GO TO DOWNLOADS
> Omnissa Horizon Client for Linux		
> Omnissa Horizon Client for iOS		
> Omnissa Horizon Client for Android		
> Omnissa Horizon Client for Chrome		

3. On the Download Omnissa Horizon Client for macOS page click on DOWNLOAD NOW

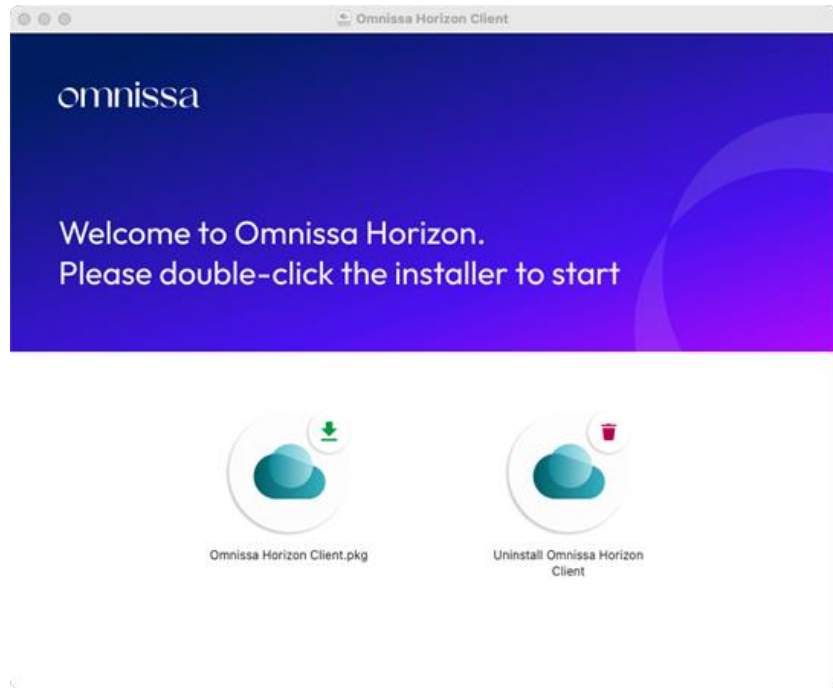
The screenshot shows the 'Download Product' page for 'Omnissa Horizon Client for macOS'. The page title is 'Download Product'. There's a 'Select Version' dropdown set to '2506'. Below that are links for 'Documentation' (Release Notes), 'Release Date' (2025-07-31), and 'Type' (Product Binaries). On the right, there are 'Product Resources' including 'View My Download History', 'Product Info', 'Documentation', 'Horizon Mobile Client Privacy', and 'Horizon Community'. Below this is a 'Product Downloads' section with a table listing products and their release dates. The 'Omnissa Horizon Client for macOS' row is highlighted in yellow and has a 'DOWNLOAD NOW' button.

File	Information	
Omnissa Horizon Client for macOS	File size: 141.47 MB File type: dmg	DOWNLOAD NOW
Read More		

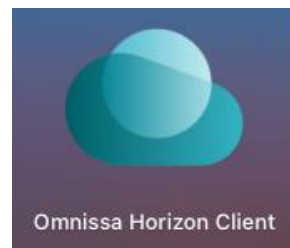
4. Once the file is downloaded double click on file to start the install.
(Apple Safari)



5. Double Click on the install icon to start the installer



6. Once the Omnissa Horizon Client is installed, you are ready to connect to the Portal.

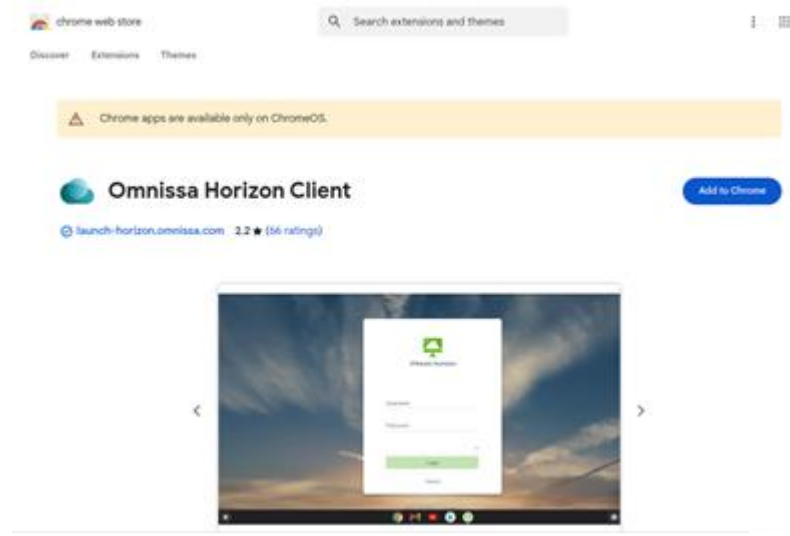


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ChromeOS – Installing Omnissa Horizon Client for Chrome

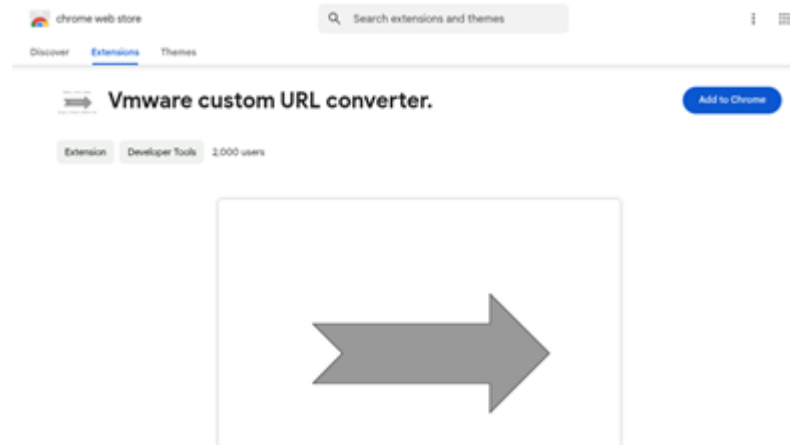
1. Download the Omnissa Horizon Client for Chrome from the [Google Web Store](#).

Please use the link as it is sometimes difficult to search and find the Omnissa Horizon Client for Chrome on the Google Web Store.



2. Download the VMware Custom URL Converter extension from the [Google Web Store](#).

Please use the link as the VMware Custom URL Converter extension is a hidden/non-searchable item on the Google Web Store.



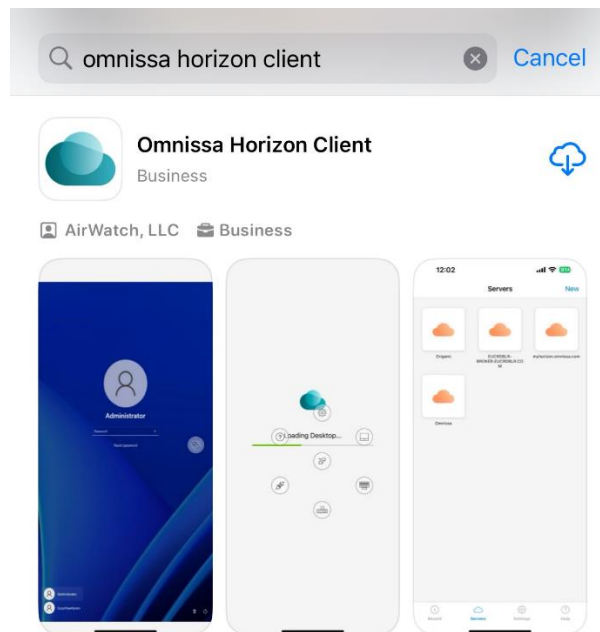
3. Once you have installed both the VMware Horizon Client and URL Converter, you are ready to connect to the Portal.



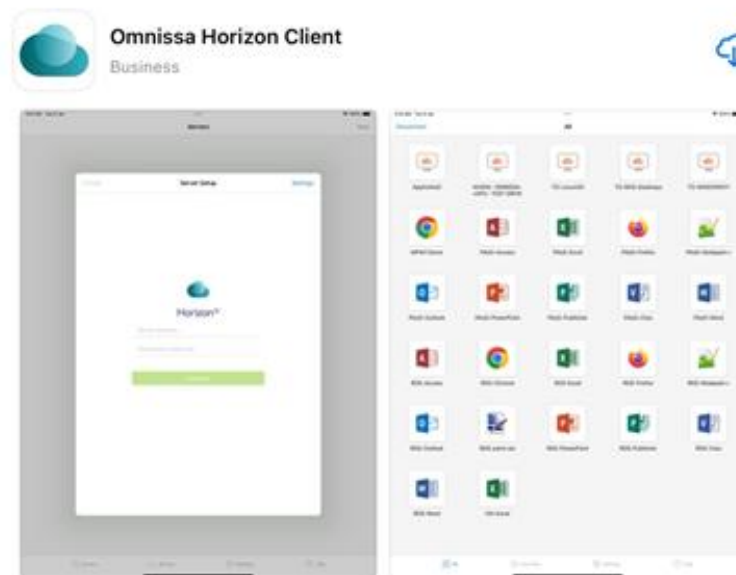
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Apple iOS/iPad OS – Installing Omnissa Horizon Client for iOS/iPadOS

1. On your personal iOS / iPadOS device, open the Apple App Store and search for **Omnissa Horizon Client**.



2. Follow the instructions to download and install the latest version of Omnissa Horizon Client.



3. Once the Omnissa Horizon Client is installed, you are ready to connect to the Portal.



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